

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case:

04-0304

ORIGINAL

Regarding a complaint by (Person making the complaint):

Michael P. DIXON

Against (Utility name):

ILL. POWER Co.

As to (Reason for complaint)

Failed to terminate Power on a Rental Account,
(FOR A YEAR) TENANTS MOVED, NEW ONES MOVED IN, NEVER TURNED ON Power
IN Their NAME. AFTER A YEAR ILL. Power SAYS LANDLORD (me) OWES Bill.
in Granite City Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

2401 DelMAR Ave., Granite City, IL 62040

The service address that I am complaining about is

2501 Washington Ave, Granite City, IL. APT. #2

My home telephone is

(618) 877-3378 or 618-401-5977

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(618) 401-5977

(Full name of utility company)

ILLINOIS Power Co.

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-H Section 200.690 ?

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) ON AUG 14, 2000 A MS TIDWELL ASKED ILL POWER TO TERMINATE POWER @ 2501 WASHINGTON AVE. GRANITE CITY, THEY KEPT LOSING KEYS TO BSMT. I GAVE THEM @ LEAST 5 KEYS.
- 2) A MR CHAD TAYLOR MOVED IN SAME APT. IMMED. HAD IT INSPECTED BY CITY & GIVEN INSPECTION NUMBERS TO CALL & GET POWER IN HIS NAME. BUT HE NEVER DID, AS ILL POWER NEVER SHUT IT OFF. HE LIVED THERE ABOUT 1 YR w/ FREE POWER.
- 3) FINALLY ILL POWER, AFTER MR TAYLOR MOVED CALLED ME TO OPEN BSMT (THEY HAD LOST KEY AGAIN) TO READ elec meter, THEY SAID OH-OH WE HAVE A PROBLEM.
- 4) ILL POWER HAS SHIFTED THIS AMOUNT, AROUND \$1200.00, TO MY EXWIFE, THEN TO ME (OWNER) THEN BACK TO HER, THEN ME, I HAVE NEVER LIVED THERE, NOR HAS SHE - @ PRESENT THIS BILL IS OVER \$2000.00 & GROWING & IS AFFECTING MY CREDIT & IS BACK ON MY BILL NOW.

Please clearly state what you want the Commission to do in this case:

ILL POWER SHOULD BE CALLED TO TASK ON THIS ISSUE, & BE FORCED TO STOP THE PRACTICE OF FORCING LANDLORDS TO ASSUME THE LIABILITY OF TENANTS POWER BILLS - THEY NEED TO COLLECT FROM TENANTS THEMSELVES.

Date: \$ 03-25-04
(Month, day, year)

Complainant's Signature Michael P. Dixon

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

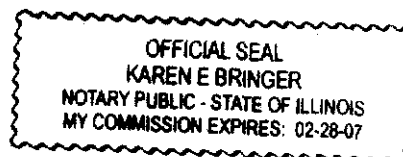
A notary public must witness the completion of this part of the form.

I, Michael P. Dixon, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Michael P. Dixon

Subscribed and sworn/affirmed to before me on (month, day, year) 3/25/04

Karen E. Bringer
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.